GAZETTE NOTICE No. 3549

THE WATER ACT

(No. 43 of 2016)

$APPROVED\ REGULAR\ TARIFF\ FOR\ NAROMORU\ WATER\ AND\ SANITATION\ COMPANY\ (NAROWASCO)$

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2026/2027

CORRIGENDUM

WHEREAS Gazette Notice No. 12828 of 2024, published the water and sanitation tariffs for Naromoru Water and Sanitation Company (NAROWASCO);

And whereas, upon further review and consideration of Nyeri County Government subsidy provision for NAROWASCO, it has been determined that the tariffs need to be revised downwards;

Therefore, under section 72 (1) (b) and (2) of the Water Act 2016, the Water Services Regulatory Board revokes the tariff structure published in Gazette Notice No. 12828 of 2024.

Consequently, it is notified that the revised water and sanitation tariffs for NAROWASCO for the period 2024/2025 to 2026/2027 shall be as follows:

- 1.0 Approved Tariff Structure
- 1.1 Water Tariff Structure for the Period 2024/2025 to 2026/2027

Consumer Categories	Consumption Block $(M^{\hat{i}})$	Approved Tariff (KSh./M ²) 75	
	1-6		
	7-20	100	
Domestic/Residential	21-50	110	
Domestic/Residential	51-100	115	
	101-300	125	
	>300	130	
Multi-Dwelling Units	Flat Rate	100	
	1-50	100	
Commercial /Industrial	51-100	115	
Commerciai /mdustriai	101-300	120	
	>300	135	
	1-50	100	
Government/Institutions	51-100	115	
Government/Institutions	100-300	120	
	>300	135	
	1-600	90	
Public Schools/Colleges/Universities	601-1200	100	
	>1200M ³	110	
Unique Consumer Categories – Water Kiosks	Per M ³	70	

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the Water Services Regulatory Board (WASREB) regulations. The inflation adjustment shall come into effect every July of the tariff period, commencing July 2026.

1.3 Miscellaneous Charges

Category of Consumer		GI (WGI)
Domestic 2,500	Item/ Service	Charge (KSh.)
Domestic 2,500 Retail shops less than 10m² 3,000 Retail shops more than 10m² 3,500 3,500 Bar and restnurants less than 15 m² 4,000 4,000 Bar and restnurants less than 15 m² 4,000 4,000 Bar and restnurants less than 15 m² 4,000 4,0	Water Deposit	
Retail shops nor than 10m' 3,500 Bar and restnurants less than 15 m' 4,000 Bar, restaurants more than 15 m' 6,000 Hotel class "A" and "B" less than 150 m' 12,000 Hotel class "A" and "B" less than 150 m' 18000 Hotel class "A" and "B" less than 150 m' 18000 Hotel class "A" and "B" less than 150 m' 18000 Hotel class "C" and "D' less than 150 m' 18000 Hotel class "C" and "D' less than 150 m' 18000 Hotel class "C" and "D' less than 150 m' 20,000 Hotel class "C" and "D' less than 150 m' 20,000 Hotel class "C" and "D' more than 150 m' 20,000 Health centres less than 150 m' 20,000 Health centres less than 150 m' 20,000 Health centres less than 150 m' 10,000 Schools less than 200 m' 10,000 Hotel class "C" and "D' more than 200 m' 20,000 Health centres less than 200 m' 10,000 Hotel class "C" and "D' more than 200 m' 20,000 Health centres less than 200 m' 30,000 Health centres less than 200 m' 30,000 Minor construction sites of more than 200 m' 50,000 Light industries less than 200 m' 50,000 Have the construction sites of more than 300 m' 50,000 Heavy industries less than 200 m' 50,000 Heavy industries of more than 300 m' 50,000 Heavy industries of more than 200 m' 50,000 Heavy industries of more than 200 m' 50,000 Heavy industries of more than 200 m' 50,000 He	Category of Consumer	
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Leak detection services 1,000 Sewer Reconnection fee 15,000 Printing of customer's statement under own request 200 Cutting off the supply at the request of the consumer 200 For turning on the supply other than in respect of a first connection 200 Exhauster Services (Company Exhauster) 5,000 for other customers and 4,000 for informal settlements Private Exhausters (Dumping into the company's sewer system) 15,000 per Truck per month		, , , , , , , , , , , , , , , , , , ,
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Cutting off the supply at the request of the consumer 200 For turning on the supply other than in respect of a first connection 200 Exhauster Services (Company Exhauster) 5,000 for other customers and 4,000 for informal settlements Private Exhausters (Dumping into the company's sewer system) 15,000 per Truck per month	Sewer Reconnection fee	15,000
For turning on the supply other than in respect of a first connection Exhauster Services (Company Exhauster) Private Exhausters (Dumping into the company's sewer system) 200 5,000 for other customers and 4,000 for informal settlements 15,000 per Truck per month	Printing of customer's statement under own request	200
Exhauster Services (Company Exhauster) 5,000 for other customers and 4,000 for informal settlements Private Exhausters (Dumping into the company's sewer system) 15,000 per Truck per month	Cutting off the supply at the request of the consumer	200
Private Exhausters (Dumping into the company's sewer system) 15,000 per Truck per month		
Daneltrac		15,000 per Truck per month
	Penalties	
Illegal water connection – Commercial, Industry, Construction (Fraud) 100,000 plus estimated consumption during the period of illegality		
Illegal water connection (Fraud) – Domestic 30,000 plus estimated consumption during the period of the illegality	Illegal water connection (Fraud) – Domestic	
Overcharging (fraud) at water kiosk 15,000	Overcharging (fraud) at water kiosk	
Illegal sewer connection—Commercial, Industry, Construction 100,000		
Illegal sewer connection– Domestic, Government, Schools, Universities and 30,000		30,000
Colleges 5.000 and hillion 4. by book days of first and first of the		5 000 and hillion to be health 1 1 0 1 1 1 0 1 0 0
Self-reconnection after cut-off for non-payment 5,000 and billing to be backdated from the date of cut-off		
Surcharge for tampering with meters (this to include meter removal, reversing of meter, etc) 5,000		5,000
Surcharge for direct suction of water from the supply line using a pump 10,000		10,000

2.0 Cost Structure

2.1 Cost Summary

Below is the summary of the recommended cost structure that makes up the total costs to be incurred by NAROWASCO during the tariff period:

Expenditure Item	2023/24	2024/25	2025/26	2026/27
Operations	15,553,030	18,262,135	19,292,736	20,691,135
Maintenance	4,800,000	5,500,000	6,000,000	6,000,000
Regulatory Levy	1,522,732	2,009,865	2,266,867	2,393,039
Total O&M Costs	21,875,762	25,771,999	27,559,604	29,084,174
O&M Cost Coverage	74%	101%	101%	101%
Investment Costs	0	1,412,000	1,750,000	2,400,000
Total Costs	21,875,762	27,183,999	29,309,604	31,484,174
Total Billing (KSh.)	17,049,244	27,426,616	29,282,185	31,041,285
Collection Efficiency (%)	95%	95%	95%	95%
Projected Revenue	16,196,782	26,055,285	27,818,076	29,489,221
Total Cost Coverage	74%	96%	95%	94%

3.0 Conditions attached to the tariff approval

The conditions attached to this approval, which shall form part of the license conditions of NAROWASCO, are:

i. Service Delivery Conditions attached to the Tariff

Service Delivery Conditions							
Target	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027		
Water coverage (%)	81%	82%	83%	84%	85%		
Water quality standards (%)		100%	6 Compliance wi	th Standards			
Personnel Expenditure as % of O&M	43% 39% 36% 36% 36%						
Maintenance Expenditure as % of O&M	17%	22%	21%	22%	21%		
Investment Expenditure as a % of Total Expenditure	0%	0%	5%	6%	8%		
Non-Revenue Water	28%	27%	26%	26%	25%		
Hours of Supply (Hrs.)	22	23	24	24	24		
Staff per 1000 connections	10	9	9	9	9		
Metering ratio (%)	100%	100%	100%	100%	100%		
Collection Efficiency (%)	93%	95%	95%	95%	95%		
Resale at Kiosk	KSh. 3.00 per 20l jerry jan						

- ii. Annual budgets: The WSP shall adhere to the budgetary levels set in the tariff.
- iii. Surpluses: The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.
- iv. Reporting: The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- v. Catchment Protection: The utility shall undertake measures to conserve/ protect the catchment areas of their water source as part of Corporate Social Responsibility
- vi. Investments: The utility shall undertake the following investments within the tariff period:

INVEST	MENTS FUNDED	THROUGH AN	NUAL SUBSI	DY FROM THE C	COUNTY	GOVERNMENT	Γ OF NYERI		
Year 2024-2025									
Targetted Investment	Project Area	Guide	Size	Descriptions	Unit	Unit Cost	Quantity	Total Cost (Ksh)	
A. Regional Master meters	Town Zone	Township Scheme	150mm	Installation of Master Meters	No	48,000	3	114,000	
		Town A	150mm	7 [No	38,000	1	38,000	
		Town B	80mm		No	19,000	1	19,000	
		Town C	80mm		No	19,000	2	38,000	
		Police Area	50mm		No	15,000	2	30,000	
		Buruburu	50mm		No	15,000	1	15,000	
	Issaco	Issaco zone	100mm	7 [No	25,000	1	25,000	
		Issaco B	80mm	7	No	19,000	1	19,000	
	Solio	Solio	150mm		No	38,000	1	38,000	
		Huruma	80mm		No	19,000	1	19,000	
		Eden	80mm		No	19,000	1	19,000	
		Jogoo	50mm		No	15,000	1	15,000	
	Kandara	Kandara	150mm		No	38,000	2	76,000	
	Ngutik	Ngutik Zone	150mm		No	38,000	1	38,000	
		St Stephen	80mm		No	19,000	1	19,000	
		Nelion	50mm		No	15,000	1	15,000	
		Olive	50mm		No	15,000	1	15,000	
		Full Gospel	50mm		No	15,000	1	15,000	
		J17	50mm		No	15,000	1	15,000	
		Slaughter	50mm		No	15,000	1	15,000	
		Mureru	50mm		No	15,000	1	15,000	
D. Rehabilitation of	St Stephen Line	Kandara upper	4,000m	63mm,50mm		·		500,000	
Service Lines	line			and 32mm hdpe Pn 12.5m				300,000	

TOTAL						1,412,000
			Year 2025-	2026		·
Targeted Investment	Project Area	Size	Descriptions	Quantity	Unit Cost	Total Cost Cost (Ksh)
Purchase of Water meter for replacement	Township and Kandara/Ngutik Scheme	15mm	Cold water meter volumetric multijet(Plastic)	200	2000	400,000
Extension of Distribution Lines	Township and Kandara/Ngutik Scheme	10,000m	63mm,50mm and 32mm hdpe Pn 12.5m	Lumpsum	-	450,000
Rehabilitation of Township scheme distribution Lines	Township Scheme - FY25/26	4000m	63mm,50mm and 32mm hdpe Pn 12.5m	Lumpsum	-	230,000
Purchase of NRW Reduction Equipment	Township and Kandara/Ngutik Scheme		Listening Rod, ultra-sonic flow meter	Lumpsum	-	670,000
TOTAL					-	1,750,000
			Year 2026/2	2027		
Targeted Investment	Project Area	Size	Sample Descriptions	Quantity	Unit Cost	Total Cost Cost (Ksh)
Purchase of Water meter for replacement	Township and Kandara/Ngutik Scheme	15mm	Cold water meter volumetric multijet(Plastic)	500	2000	1,000,000
Rehabilitation of Township scheme distribution Lines	Kandara/Ngutik Scheme -FY 26/27	4000m	63mm,50mm and 32mm hdpe Pn 12.5m	Lumpsum	-	1,000,000
Purchase of NRW Reduction Equipment	Township and Kandara/Ngutik Scheme		Listening Rod, ultra-sonic flow meter	Lumpsum	-	
Procurement of GIS meter reading Software						400,000
TOTAL	-					2,400,000

The water and sanitation tariffs outlined in this corrigendum shall immediately come into force.

Dated the 14th March, 2025.

MR/6527787

RICHARD CHERUIYOT, Ag. Chief Executive Officer, Water Services Regulatory Board.