

GAZETTE NOTICE NO. 3549

THE WATER ACT

(No. 43 of 2016)

APPROVED REGULAR TARIFF FOR NAROMORU WATER AND SANITATION COMPANY (NAROWASCO)

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2026/2027

CORRIGENDUM

WHEREAS Gazette Notice No. 12828 of 2024, published the water and sanitation tariffs for Naromoru Water and Sanitation Company (NAROWASCO);

And whereas, upon further review and consideration of Nyeri County Government subsidy provision for NAROWASCO, it has been determined that the tariffs need to be revised downwards;

Therefore, under section 72 (1) (b) and (2) of the Water Act 2016, the Water Services Regulatory Board revokes the tariff structure published in Gazette Notice No. 12828 of 2024.

Consequently, it is notified that the revised water and sanitation tariffs for NAROWASCO for the period 2024/2025 to 2026/2027 shall be as follows:

1.0 Approved Tariff Structure

1.1 Water Tariff Structure for the Period 2024/2025 to 2026/2027

<i>Consumer Categories</i>	<i>Consumption Block (M³)</i>	<i>Approved Tariff (KSh./M³)</i>
Domestic/Residential	1-6	75
	7-20	100
	21-50	110
	51-100	115
	101-300	125
	>300	130
Multi-Dwelling Units	Flat Rate	100
Commercial /Industrial	1-50	100
	51-100	115
	101-300	120
	>300	135
Government/Institutions	1-50	100
	51-100	115
	100-300	120
	>300	135
Public Schools/Colleges/Universities	1-600	90
	601-1200	100
	>1200M ³	110
Unique Consumer Categories – Water Kiosks	Per M ³	70

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the Water Services Regulatory Board (WASREB) regulations. The inflation adjustment shall come into effect every July of the tariff period, commencing July 2026.

1.3 Miscellaneous Charges

Item/ Service	Charge (KSh.)
<i>Water Deposit</i>	
<i>Category of Consumer</i>	
Domestic	2,500
Retail shops less than 10m ³	3,000
Retail shops more than 10m ³	3,500
Bar and restaurants less than 15 m ³	4,000
Bar, restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15,000
Hotel class "C" and "D" less than 150 m ³	18,000
Hotel class "C" and "D" more than 150 m ³	20,000
Hospitals more than 150 m ³	20,000
Health centres less than 150 m ³	12,000
Schools and other institutions more than 200 m ³	20,000
Schools less than 200 m ³	10,000
Minor construction sites of more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000
Medium industrial between 200 m ³ and 300 m ³	50,000
Heavy industries of more than 300 m ³	100,000
Water kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection.	
<i>Other Charges</i>	
<i>Service</i>	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3 inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500 and 5,000, respectively, per tanker within the WSP area for all consumers
Sale of water per m ³ at Bowsing Point (own tanker)	KSh.100
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Special meter reading under customer's request	500
Sewer Connection– Residential/ Domestic	5,000
Sewer Connection– Commercial, Government, Schools, Universities and Colleges	7,500
Sewer Connection– Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Printing of customer's statement under own request	200
Cutting off the supply at the request of the consumer	200
For turning on the supply other than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection –Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection– Commercial, Industry, Construction	100,000
Illegal sewer connection– Domestic, Government, Schools, Universities and Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter, etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

2.0 Cost Structure

2.1 Cost Summary

Below is the summary of the recommended cost structure that makes up the total costs to be incurred by NAROWASCO during the tariff period:

<i>Expenditure Item</i>	<i>2023/24</i>	<i>2024/25</i>	<i>2025/26</i>	<i>2026/27</i>
Operations	15,553,030	18,262,135	19,292,736	20,691,135
Maintenance	4,800,000	5,500,000	6,000,000	6,000,000
Regulatory Levy	1,522,732	2,009,865	2,266,867	2,393,039
Total O&M Costs	21,875,762	25,771,999	27,559,604	29,084,174
O&M Cost Coverage	74%	101%	101%	101%
Investment Costs	0	1,412,000	1,750,000	2,400,000
Total Costs	21,875,762	27,183,999	29,309,604	31,484,174
Total Billing (KSh.)	17,049,244	27,426,616	29,282,185	31,041,285
Collection Efficiency (%)	95%	95%	95%	95%
Projected Revenue	16,196,782	26,055,285	27,818,076	29,489,221
Total Cost Coverage	74%	96%	95%	94%

3.0 Conditions attached to the tariff approval

The conditions attached to this approval, which shall form part of the license conditions of NAROWASCO, are:

i. Service Delivery Conditions attached to the Tariff

<i>Service Delivery Conditions</i>					
<i>Target</i>	<i>2022/2023</i>	<i>2023/2024</i>	<i>2024/2025</i>	<i>2025/2026</i>	<i>2026/2027</i>
Water coverage (%)	81%	82%	83%	84%	85%
Water quality standards (%)	100% Compliance with Standards				
Personnel Expenditure as % of O&M	43%	39%	36%	36%	36%
Maintenance Expenditure as % of O&M	17%	22%	21%	22%	21%
Investment Expenditure as a % of Total Expenditure	0%	0%	5%	6%	8%
Non-Revenue Water	28%	27%	26%	26%	25%
Hours of Supply (Hrs.)	22	23	24	24	24
Staff per 1000 connections	10	9	9	9	9
Metering ratio (%)	100%	100%	100%	100%	100%
Collection Efficiency (%)	93%	95%	95%	95%	95%
Resale at Kiosk	KSh. 3.00 per 20l jerry jan				

- ii. Annual budgets: The WSP shall adhere to the budgetary levels set in the tariff.
- iii. Surpluses: The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.
- iv. Reporting: The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- v. Catchment Protection: The utility shall undertake measures to conserve/ protect the catchment areas of their water source as part of Corporate Social Responsibility
- vi. Investments: The utility shall undertake the following investments within the tariff period:

INVESTMENTS FUNDED THROUGH ANNUAL SUBSIDY FROM THE COUNTY GOVERNMENT OF NYERI								
<i>Year 2024-2025</i>								
<i>Targetted Investment</i>	<i>Project Area</i>	<i>Guide</i>	<i>Size</i>	<i>Descriptions</i>	<i>Unit</i>	<i>Unit Cost</i>	<i>Quantity</i>	<i>Total Cost (Ksh)</i>
A. Regional Master meters	Town Zone	Township Scheme	150mm	Installation of Master Meters	No	48,000	3	114,000
		Town A	150mm		No	38,000	1	38,000
		Town B	80mm		No	19,000	1	19,000
		Town C	80mm		No	19,000	2	38,000
		Police Area	50mm		No	15,000	2	30,000
		Buruburu	50mm		No	15,000	1	15,000
	Issaco	Issaco zone	100mm		No	25,000	1	25,000
		Issaco B	80mm		No	19,000	1	19,000
	Solio	Solio	150mm		No	38,000	1	38,000
		Huruma	80mm		No	19,000	1	19,000
		Eden	80mm		No	19,000	1	19,000
		Jogoo	50mm		No	15,000	1	15,000
	Kandara Ngutik	Kandara	150mm		No	38,000	2	76,000
		Ngutik Zone	150mm		No	38,000	1	38,000
		St Stephen	80mm		No	19,000	1	19,000
		Nelion	50mm		No	15,000	1	15,000
		Olive	50mm		No	15,000	1	15,000
		Full Gospel	50mm		No	15,000	1	15,000
		J17	50mm		No	15,000	1	15,000
		Slaughter	50mm		No	15,000	1	15,000
		Mureru	50mm		No	15,000	1	15,000
D. Rehabilitation of Service Lines	St Stephen Line Kandara upper line		4,000m	63mm,50mm and 32mm				500,000
				hdpe Pn 12.5m				300,000

TOTAL						1,412,000
Year 2025- 2026						
Targeted Investment	Project Area	Size	Descriptions	Quantity	Unit Cost	Total Cost Cost (Ksh)
Purchase of Water meter for replacement	Township and Kandara/Ngutik Scheme	15mm	Cold water meter volumetric multijet(Plastic)	200	2000	400,000
Extension of Distribution Lines	Township and Kandara/Ngutik Scheme	10,000m	63mm,50mm and 32mm hdpe Pn 12.5m	Lumpsum	-	450,000
Rehabilitation of Township scheme distribution Lines	Township Scheme - FY25/26	4000m	63mm,50mm and 32mm hdpe Pn 12.5m	Lumpsum	-	230,000
Purchase of NRW Reduction Equipment	Township and Kandara/Ngutik Scheme		Listening Rod, ultra-sonic flow meter	Lumpsum	-	670,000
TOTAL					-	1,750,000
Year 2026/2027						
Targeted Investment	Project Area	Size	Sample Descriptions	Quantity	Unit Cost	Total Cost Cost (Ksh)
Purchase of Water meter for replacement	Township and Kandara/Ngutik Scheme	15mm	Cold water meter volumetric multijet(Plastic)	500	2000	1,000,000
Rehabilitation of Township scheme distribution Lines	Kandara/Ngutik Scheme -FY 26/27	4000m	63mm,50mm and 32mm hdpe Pn 12.5m	Lumpsum	-	1,000,000
Purchase of NRW Reduction Equipment	Township and Kandara/Ngutik Scheme		Listening Rod, ultra-sonic flow meter	Lumpsum	-	
Procurement of GIS meter reading Software						400,000
TOTAL	-					2,400,000

The water and sanitation tariffs outlined in this corrigendum shall immediately come into force.

Dated the 14th March, 2025.

MR/6527787

RICHARD CHERUIYOT,
Ag. Chief Executive Officer,
Water Services Regulatory Board.